

Revamped St. Giles reopens its doors

By **BENJAMIN LEE**
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Back with a boost: (From left) St. Giles Mid Valley Kuala Lumpur general manager Simon Yong, IGB REIT Management executive chairman Datuk Sri Robert Tan and IGB Berhad group chief executive officer Tan Boon Lee officiating the grand opening of St. Giles Mid Valley Kuala Lumpur. — YAP CHEE HONG/The Star

KUALA LUMPUR: Mid Valley's hospitality ecosystem has seen a major boost with the official reopening of the St. Giles Mid Valley Kuala Lumpur hotel.

Formerly known as the St. Giles Gardens Hotel, the iconic hotel underwent major renovations and upgrades to its facilities starting in March last year before reopening its doors yesterday.

Among the key changes to the hotel are its 448 new fully renovated guest rooms, each showcasing a blend of the high-energy urban lifestyle and comfort of urban residence that Kuala Lumpur is known for.

The rooms are divided into four distinct categories, each catering to the various needs of guests.

The Deluxe and Premier rooms feature premium bedding, as well as large bathrooms equipped with a separate bathtub and shower.

Meanwhile, its Wau Deluxe and Wau Premier rooms offer customers intricately designed interiors with unique breathtaking views of the city.

Wau category room guests also have access to the Wau Lounge, a private quiet retreat for guests to work, have private discussions or enjoy a peaceful break from the city lights.

Hotel guests can enjoy a world-class shopping experience without needing to stray too far from the hotel, due to its direct connection to the popular Mid Valley Megamall and Gardens Mall, which have over 600 retail outlets.

Guests will also be able to easily explore KL with the hotel only being a 10-minute walk from the nearby Abdullah Hukum LRT station or Mid Valley KTM station, providing easy public transit access to KL Sentral or the KL International Airport.

They also have the option of a quick 10-minute drive to iconic KL destinations like Chinatown, KL Bird Park and the Botanic Gardens.

James Loo, chief executive officer of Cititel Hotel Management Hotels, which manages the property, said the hotel's reopening signified its desire to match the evolving global hospitality landscape.

“We are not just rebranding a building; we are reinforcing our commitment to strategic evolution and long-term value creation.

“The reopening is meant to give the hotel a new lease of life, giving our guests a seamless, city-centric experience while also reinforcing Mid Valley City’s position as a premier integrated destination.

“Ultimately, we want all our guests to experience the seamless city-centric stay from the moment they step in,” he said in his speech at the hotel’s reopening ceremony.

Loo said the hotel has kept most of its staff members from before renovations began, noting how important these veteran staff are to the hotel’s operations.

“In hospitality, any asset like our hotel is ultimately defined by its people and the service delivery, which is why we kept our staff members during the renovation as they serve as the true core life of our hotel,” he said.

The hotel has also gone fully cashless, which is designed to ensure all its guest transactions are fast and secure to meet the demands of the modern traveller.

As part of its grand reopening, the hotel is offering a limited time 30% reopening discount for bookings.

More information can be found at www.stgileshotels.com/mid-valley.